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THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT

pplicant:

Anthony J. Dezonno

Art Unit: 2645

Serial No.:

09/246,389

Examiner: G. Gauthier

Filed:

February 9, 1999

For:

SELECTIVE MESSAGING IN A

MULTIPLE MESSAGING LINK ENVIRONMENT

Attorney Docket No.:

71392

Technology Center 2600

AMENDMENT A

Box Non-Fee Amendment **Commissioner for Patents** Washington, D.C. 20231

Sir:

In response to the Office Action of May 6, 2002, please amend the application as

follows:

In the claims:

Amend claim 1 to read as follows:

(Once Amended) A method of reducing message traffic among peripherals of an automatic call distributor, such method comprising the steps of:

> forming a message table in a first peripheral of the automatic call distributor; and forwarding a message from the first peripheral to a second peripheral of the

automatic call distributor based upon a content of the message table.

				- (Jr 2643	
ANENDMENT TRANSMITTAL LETTER (Large Entity) Applicantis): Anthony J. Dezonno						Docket No. 6065/71392		
Serial No. 09/246,389		Filing Date February 9, 1999		Examiner G. Gauthier			Group Art Unit 2645	
Invention: SELECTIVE MESSAGING IN A MULTIPLE MESSAGING LINK ENVIRONMENT RECEIVED								
TO THE ASSISTANT COMMISSIONER FOR PATENTS:								
Transmitted herewith is an amendment in the above-identified application.								
The fee has been calculated and is transmitted as shown below.								
CLAIMS AS AMENDED								
	CLAIMS REMAINING HIGHEST # NUMBER EXTRA				T		ADDITIONAL	
	AFTER AMENDMENT	PREV. PAID FOI		CLAIMS PRESENT		■	FEE	
TOTAL CLAIMS	25 -	25 =		0	x \$	9.00	\$0.00	
INDEP. CLAIMS	3 -	3 =		0	x \$4	2.00	\$0.00	
Multiple Dependent Claims (check if applicable)							\$0.00	
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT \$0.00								
 No additional fee is required for amendment. □ Please charge Deposit Account No. in the amount of A duplicate copy of this sheet is enclosed. □ A check in the amount of to cover the filing fee is enclosed. ☑ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 03-2470 A duplicate copy of this sheet is enclosed. □ Any additional filing fees required under 37 C.F.R. 1.16. □ Any patent application processing fees under 37 CFR 1.17. 								
Dated: September 3, 2002								

Jon P. Christensen, Esq. WELSH & KATZ, LTD. 120 South Riverside Plaza, 22nd Floor Chicago, IL 60606 312-655-1500

CC:

I certify that this document and fee is being deposited oneptember 3, 200 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

Signature of Person Mailing Correspondence

Glenn Marsa

Typed or Printed Name of Person Mailing Correspondence